COMPREHENSIVE PROTECTION OF THE CORPORATE ENVIRONMENT

ESET® Cybersecurity
Progress. Protected.

WHY ESET?

Leading cybersecurity
company in EU
(made in Slovakia)

35 years of research
and development experience
(on the market since 1987)

Recognized by global experts
and millions of users around
the world

178 countries,
where products
are presented

13
global
R&D centers

400 000+
business
customers

1+ bn
Internet users
protected by ESET technology

TEST RESULTS AND USER RECOGNITION

SE LABS® AWARDS — Enterprise Endpoint (Windows) — WINNER 2025

SE LABS® AWARDS — Small Business Managed Service Provider Solution — WINNER 2025

SE LABS® AWARDS — Small Business Endpoint (Windows) — WINNER 2025

AV comparatives — ADVANCED+ ★★★ Performance Test — APR 2025

AV comparatives — Product of the Year — 2024

AV comparatives — APPROVED — Anti-Tampering — 2025

AV TEST av-test.org — APPROVED CORPORATE ENDPOINT PROTECTION — WINDOWS — TOP PRODUCT — 04/2025

AV TEST av-test.org — CERTIFIED WINDOWS — TOP PRODUCT — 04/2025

G2 — Leader — WINTER 2025

SUMMER 2025 — Momentum Leader

SUMMER 2025 — Grid Leader

RECOGNITION IN INDUSTRY RESEARCH

IDC ANALYZE THE FUTURE

Gartner.

canalys — GLOBAL CYBERSECURITY CHAMPION 2023 — 2019 2020 2021 2022

kuppingercole ANALYSTS

STRONG PERFORMER — cyberhive MATRIX Q1 2025

THE RADICATI GROUP, INC. — A TECHNOLOGY MARKET RESEARCH FIRM

FORRESTER®

## CERTIFICATES

ISO 27001 certification

ESET is compliant with ISO/IEC 27001:2013 - an internationally recognized and applicable security standard in implementing and managing information security.

ISO 9001 certification

ESET demonstrates ability to consistently provide products and services that meet customer and regulatory requirements for a quality management system (QMS) in compliance with ISO 9001:2015.
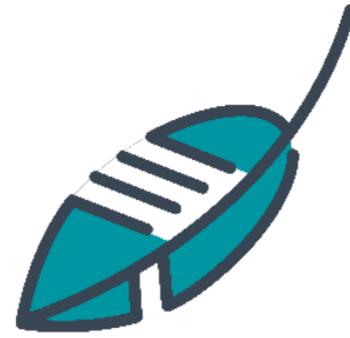
POWERFUL TECHNOLOGIES
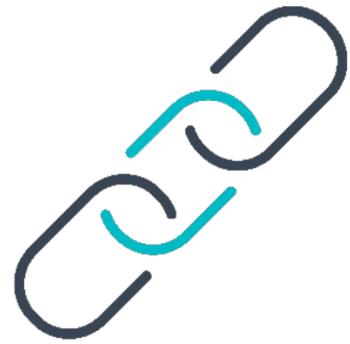
Reliability

High detection

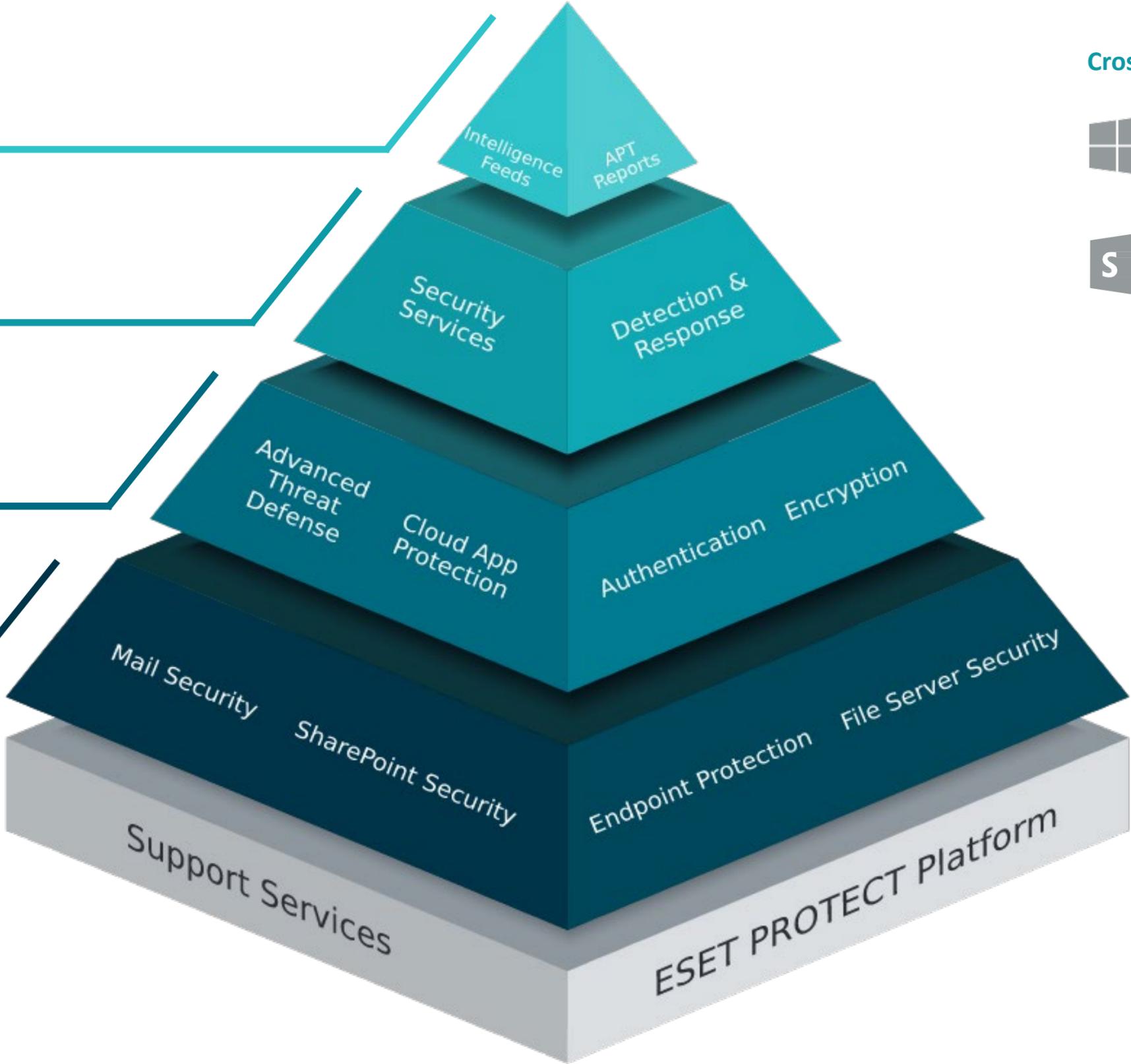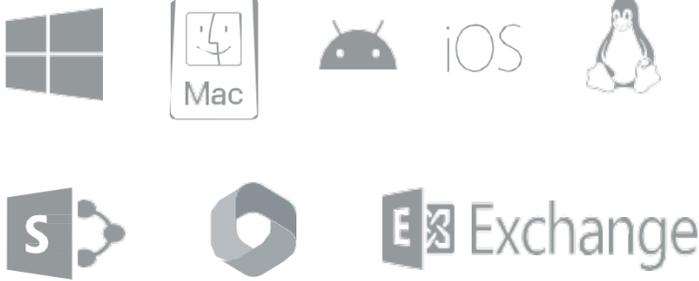Low performance impact

Ease of use

MULTILEVEL PROTECTION

Cross-platform support:

THREAT INTELLIGENCE

Intelligence Feeds | APT Reports

DETECTION AND RESPONSE

Security Services | Detection & Response

ADDITIONAL PROTECTION

Advanced Threat Defense | Cloud App Protection | Authentication | Encryption

BASIC PROTECTION

Mail Security | SharePoint Security | Endpoint Protection | File Server Security

Support Services

ESET PROTECT Platform

BUSINESS SOLUTIONS
FOR COMPREHENSIVE PROTECTION
OF CORPORATE NETWORK

ESET PROTECT – Unified XDR Platform

Solution Tier	ESET® PROTECT ENTRY	ESET® PROTECT ADVANCED	ESET® PROTECT COMPLETE	ESET® PROTECT ENTERPRISE	ESET® PROTECT ELITE	ESET® PROTECT MDR	ESET® PROTECT MDR ULTIMATE
Capabilities	Management Console	Management Console	Management Console	Management Console	Management Console	Management Console	Management Console
	Modern Endpoint Security	Modern Endpoint Security	Modern Endpoint Security	Modern Endpoint Security	Modern Endpoint Security	Modern Endpoint Security	Modern Endpoint Security
	Mobile Security*	Mobile Threat Defense**	Mobile Threat Defense**	Mobile Threat Defense**	Mobile Threat Defense**	Mobile Threat Defense**	Mobile Threat Defense**
	Server Security	Server Security	Server Security	Server Security	Server Security	Server Security	Server Security
		Advanced Threat Defense	Advanced Threat Defense	Advanced Threat Defense	Advanced Threat Defense	Advanced Threat Defense	Advanced Threat Defense
		Full Disk Encryption	Full Disk Encryption	Full Disk Encryption	Full Disk Encryption	Full Disk Encryption	Full Disk Encryption
			Mail Security		Mail Security	Mail Security	Mail Security
			Cloud App Protection		Cloud App Protection	Cloud App Protection	Cloud App Protection
			Vulnerability & Patch Management		Vulnerability & Patch Management	Vulnerability & Patch Management	Vulnerability & Patch Management
				Detection & Response	Detection & Response)	Detection & Response)	Detection & Response
					Authentication	Authentication	Authentication
						ESET MDR	ESET MDR Ultimate
						ESET Premium Support	ESET Premium Support Ultimate
							ESET AI Advisor

* The number of protected computers and mobile devices is calculated as the sum of all objects in the license. For example, license for 100 objects can be used to protect 70 computers and 30 mobile devices.

** Users can activate protection on as many mobile devices as the total number of license objects. For example, when purchasing a license for 100 objects, the user can protect 100 computers and 100 mobile devices.

ESET® PROTECT

ESET® PROTECT ENTRY

Modern multi-layered endpoint protection with powerful machine learning and easy management

Capabilities:

Management Console

Endpoint and Mobile* Security

Server Security

XDR-ENABLED NETWORK SECURITY MANAGEMENT PLATFORM

- On-prem or cloud-based installation
- Powerful security and IT operations management tools
- Dynamic groups, hardware and software inventory
- Completely multitenant and granular policy control
- Detailed reporting (with over 100 predefined templates)
- Notifications, exceptions and quarantine management
- Easy to set up and use even for small organizations

POWERFUL MULTI-LEVEL PROTECTION FOR ENDPOINTS, MOBILE DEVICES AND SERVERS

- Powerful endpoint protection with low false positive rates, minimal performance impact and high detection rates
- Reliable protection against malware using ESET LiveSense multi-layered approach that combines machine learning, advanced behavioral data and human expertise

* The number of protected computers and mobile devices is calculated as the sum of all objects in the license. For example, license for 100 objects can be used to protect 70 computers and 30 mobile devices.

A multi-layered approach to detecting threats on endpoints

ESET products are based on multi-layered protection technologies that can detect
and block threats at different stages of their activity.

PRE-EXECUTION LAYER

- Reputation and cache
- Network Attack Protection
- UEFI Scanner
- Advanced Machine Learning
- Brute-Force Attack Protection
- Device Control
- DNA Detections
- In-Product Sandbox

EXECUTION LAYER

- Ransomware Shield
- Ransomware Remediation
- Script Scanner & AMSI
- Advanced Memory Scanner
- Exploit Blocker
- Deep Behavioral Inspection

POST-EXECUTION LAYER

- LiveGrid® Protection
- Secure Browser
- Botnet Protection
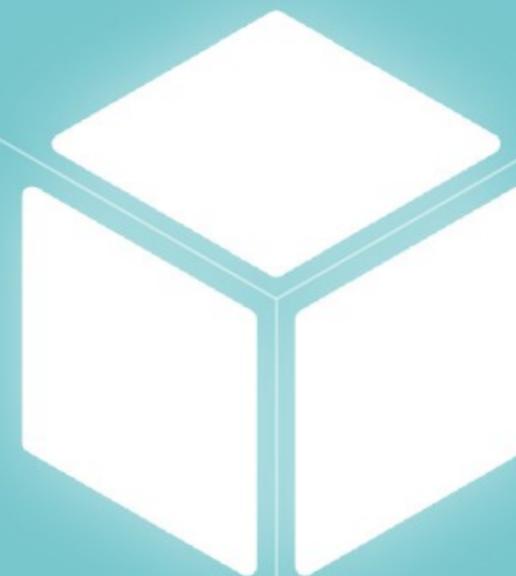
* Please note that this feature is included in ESET PROTECT Advanced and more powerful business solutions.

ESET® PROTECT ADVANCED

Endpoint and server protection from ransomware and unknown threats combined with data protection

Capabilities:

- Management Console
- Endpoint Security and Mobile Threat Defense**
- Server Security
- Advanced Threat Defense
- Full Disk Encryption

ADVANCED THREAT DEFENSE USING CLOUD SANDBOXING

- Proactive protection against previously unknown threats
- Suspicious samples execution in an isolated and powerful cloud sandbox
- Advanced multi-level analysis
- In-depth behavioral analysis
- Granular reports
- Convenient sample submission for analysis
- Automatic protection
- Advanced machine learning

POWERFUL FULL DISK ENCRYPTION

- Encryption management on Windows and macOS devices
- Encryption of system disks, partitions or entire drives
- Single-click deployment, activation and encryption

** In all business solutions except ESET PROTECT Entry, users can activate protection on a number of mobile devices that corresponds to the total number of license objects. For example, when purchasing a license for 100 objects, user can protect 100 computers and 100 mobile devices.

ESET PROTECT ENTERPRISE

Corporate network protection enhanced by prevention, detection and response capabilities

Capabilities:

- Management Console
- Endpoint Security and Mobile Threat Defense
- Server Security
- Advanced Threat Defense
- Full Disk Encryption
- Detection & Response (XDR)

XDR-ENABLING COMPONENT WITH DETECTION AND RESPONSE CAPABILITIES

- Detailed network visibility
- Anomalous behavior detection and advanced threat hunting
- Root cause analysis
- Multiplatform coverage (Windows, macOS, Linux)
- Immediate response including endpoint isolation
- IOC and query based search
- Public API
- MITRE ATT&CK integration
- On-prem or cloud-based installation

ESET® PROTECT ELITE

Comprehensive approach to prevention, detection and response combined with data protection

Capabilities:

- Management Console
- Endpoint Security and Mobile Threat Defense
- Server Security
- Advanced Threat Defense
- Full Disk Encryption
- Mail Security
- Cloud App Protection
- Vulnerability & Patch Management
- Detection & Response (XDR)
- **Multi-factor authentication**

MULTI-FACTOR AUTHENTICATION

- Mobile applications, push notifications, hardware tokens, FIDO security keys and custom methods support
- Push authentication support for iOS and Android smartphones
- Web/cloud services support
- VPN, RDP, VMware Horizon View and RADIUS-based services support
- Full API and SDK included
- No dedicated hardware required

ESET PROTECT MDR

Enhanced protection of the IT environment thanks to the involvement of leading experts

Capabilities:

- Management Console
- Endpoint Security and Mobile Threat Defense
- Server Security
- Advanced Threat Defense
- Full Disk Encryption
- Mail Security
- Cloud App Protection
- Vulnerability & Patch Management
- Detection & Response (XDR)
- Multi-factor authentication
- ESET MDR
- ESET Premium Support

ESET MDR (MANAGED DETECTION AND RESPONSE SERVICE)

- 24/7 expert-led continuous monitoring, hunting, triage and response
- Tailored reporting
- Continual improvement and automating, behavior patterns and exclusion optimization
- Advanced signal hunting library

ESET PREMIUM SUPPORT

- Priority call queuing
- Guaranteed response time
- Unlimited premium requests

ESET PROTECT MDR ULTIMATE

Comprehensive IT protection with effective incident response assistance

Capabilities:

- Management Console
- Endpoint Security and Mobile Threat Defense
- Server Security
- Advanced Threat Defense
- Full Disk Encryption
- Mail Security
- Cloud App Protection
- Vulnerability & Patch Management
- Detection & Response (XDR)
- Multi-factor authentication
- ESET MDR Ultimate
- ESET Premium Support Ultimate
- ESET AI Advisor

ESET MDR ULTIMATE

- 24/7 expert-led continuous monitoring, hunting, triage and response
- Digital forensic incident response assistance, Dedicated Incident response lead
- Deployment and upgrade of ESET solutions
- Malware file expert analysis

ESET PREMIUM SUPPORT ULTIMATE

- Priority call queuing and guaranteed response time
- Dedicated account manager
- Deployment/Upgrade and Healthcheck
- Priority access to development teams

ESET AI ADVISOR

- Instant recommendations and assistance in incident management
- Automation of repetitive tasks and simplified reporting

NEED ADDITIONAL PROTECTION?

PRODUCTS FOR ADDITIONAL PROTECTION

Microsoft SharePoint
Server Security

Backup
and recovery

Data
Encryption

Threat Intelligence

AI cybersecurity assistant

DATA ENCRYPTION

- ✓ Full disk encryption
- ✓ USB encryption
- ✓ File/folder encryption
- ✓ Email encryption
- ✓ Centralized management
- ✓ Encryption key management
- ✓ Corporate proxy server

MICROSOFT SHAREPOINT SERVER SECURITY

- ✓ Antimalware and Antispyware
- ✓ Network Attack Protection
- ✓ Ransomware Shield
- ✓ Behavioral Detection – HIPS
- ✓ Botnet protection
- ✓ Database Scan
- ✓ Advanced memory scanner, Exploit Blocker
- ✓ Cluster support
- ✓ Antiphishing, Device Control

THREAT INTELLIGENCE

- ✓ Access to the most up-to-date information about threats
- ✓ Early warning of targeted malware, advanced persistent threats, botnet activity and targeted phishing attacks
- ✓ AI cybersecurity assistant
- ✓ Convenient reporting

AI CYBERSECURITY ASSISTANT

Key benefits of ESET AI ADVISOR:

- ✓ Assistance in incident management
- ✓ Faster decision-making for critical incidents
- ✓ Automation of repetitive tasks (data collection, extraction and basic detection of threats)
- ✓ Convenient reporting

Available as part of ESET PROTECT MDR Ultimate and ESET Threat Intelligence, and can also be purchased in addition to:

ESET PROTECT ENTERPRISE — Progress. Protected.

ESET PROTECT ELITE — Progress. Protected.

ESET PROTECT MDR — Progress. Protected.

Online cybersecurity training
for business users

- Online cybersecurity training

- Best practices for remote employees

- Gamification for higher engagement

- Phishing simulator

- Dashboard to track learner's status
  and comprehensive reporting

- Automatic email reminders to learners

- Seamless integration

- Customizable training portal

BACKUP AND RECOVERY

XOPERO
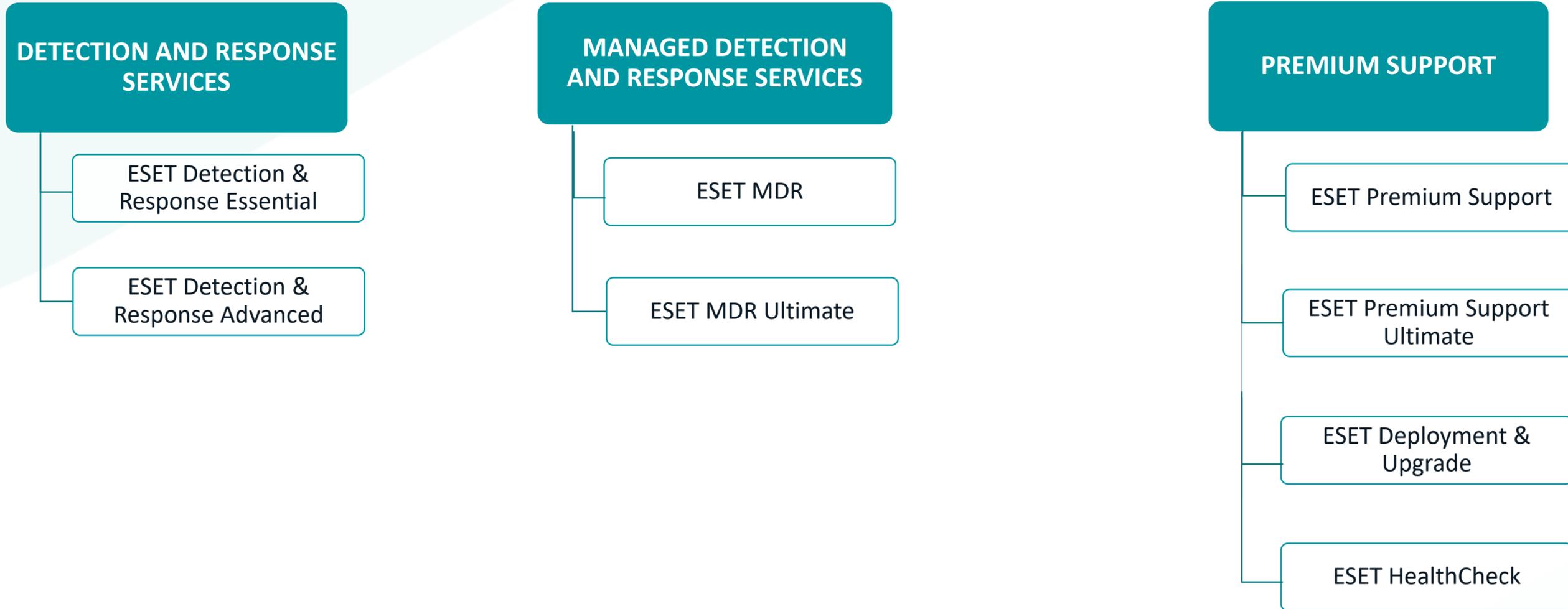Backup&Recovery

- Backup for computers, servers and virtual environment
- Backup for Exchange, Outlook and OneDrive data
- Complete protection for critical files
- Control over all backups
- Easy to use and cost savings
- Remote management

SERVICES FOR BUSINESS

ESET® Cybersecurity
Progress. Protected.

ESET SERVICES

DETECTION AND RESPONSE SERVICES
- ESET Detection & Response Essential
- ESET Detection & Response Advanced

MANAGED DETECTION AND RESPONSE SERVICES
- ESET MDR
- ESET MDR Ultimate

PREMIUM SUPPORT
- ESET Premium Support
- ESET Premium Support Ultimate
- ESET Deployment & Upgrade
- ESET HealthCheck

PREMIUM SUPPORT

ESET® Cybersecurity
Progress. Protected.

WHY PREMIUM SUPPORT?

Fast response – within 2 hours for critical questions

Assistance in deploying and modernizing solutions and reducing the risk of product misconfiguration

Priority call queuing and priority access to development teams

Dedicated account manager

Remote connection for faster problem solving

PREMIUM SUPPORT

	STANDARD SUPPORT	ESET PREMIUM **SUPPORT**	ESET PREMIUM **SUPPORT ULTIMATE**	**ESET DEPLOYMENT & UPGRADE**	**ESET HEALTHCHECK**
Critical Severity (A) response time	Best effort	2 hours	30 minutes		
Serious Severity (B) response time	Best effort	4 hours	4 hours		
Common Severity Response Time	Best effort	1 workday	12 hours		
Support availability	365/24/7	365/24/7	365/24/7		
Customer Contacts	Unlimited	Unlimited	Unlimited		
Priority call queuing	X	Yes	Yes		
Number of tickets eligible for premium treatment	X	Unlimited	Unlimited		
Dedicated account manager	X	X	Yes		
Priority access to development teams	X	X	Yes		
Proactive Informative Services	X	X	Yes		
Deployment/Upgrade	X	X	1 time	Yes	
Healthcheck	X	X	1 time		Yes
Term of validity of the service		1, 2, 3 years	1, 2, 3 years	One time	One time

DETECTION AND RESPONSE SERVICES

ESET ® Cybersecurity **Progress. Protected.**

WHY DETECTION AND RESPONSE SERVICES?

Quick response to requests 24/7

Threat investigation, detection and neutralization

Assistance in responding to detected incidents

Minimizing the risk of disruptions due to malware infection

Individual approach – taking into account the features of the IT environment

DETECTION AND RESPONSE SERVICES

	ESET® DETECTION & RESPONSE ESSENTIAL	ESET® DETECTION & RESPONSE ADVANCED
Global threat intelligence team	●	●
Active campaign hunting	●	●
Continual improvement and automating	●	●
Digital forensic incident response (DFIR) assistance	●	●
Malware detection support	●	●
Malware file expert analysis	●	●
Advanced signal hunting library		●
Behavior patterns and exclusion optimization		●
Customized Threat Hunting for all current threats		●
Attack vectors visibility		●

WHY MANAGED DETECTION AND RESPONSE SERVICES?

Continuous detection evaluation and correlation via a structured and mapped incident

Providing individual reports on incidents, environmental status automatically or on request

24/7 expert-led continuous monitoring, hunting, triage and response that leverages IoC, UEBA, AI and comprehensive ESET Threat Intelligence feeds

Dedicated incident response lead

Threat hunting that uses deep analysis, historical data and observation of potential threats

Deployment and modernization of solutions and reducing the risks of incorrect product configuration

Expert assistance for MDR alerts with more context

MANAGED DETECTION AND RESPONSE SERVICES

	eset® MDR	eset® MDR ULTIMATE
Global threat intelligence team	●	●
Active campaign hunting	●	●
Continual improvement and automating	●	●
Advanced signal hunting library	●	●
Behavior patterns and exclusion optimization	●	●
Attack vectors visibility	●	●
Continuous expert-led threat hunting	●	●
Tailored reporting	●	●
24/7 expert-led continuous monitoring, hunting, triage and response	●	●
Dedicated Incident response lead		●
Digital forensic incident response (DFIR) assistance		●
Malware detection support		●
Malware file expert analysis		●
Customized Threat Hunting for all current threats		●
Historical Threat Hunting		●
Deployment & Upgrade		●
Expert assistance for MDR alerts with more context		●

Advantages of the services

Order during purchasing ESET business licenses

The purchase is available to all ESET users at any time

ESET SMALL BUSINESS SECURITY

Anti-Phishing

Evade scams and fake websites attempting to access sensitive information.

Safe Banking

Ensure safe online banking and transactions, plus protection from keyloggers.

Ransomware Remediation

Prevents attackers from locking your data and demanding payment.

Powerful VPN

Secure your connection and prevent unwanted tracking with an anonymous IP address.

Secure Data

Protect the data of your company and customers with powerful encryption.

Safe Server

Safeguard data on all general and network file storage servers running on Windows Server.

Please note: functionalities may differ depending on operating system!

	ESET SMALL BUSINESS SECURITY	**ESET** PROTECT COMPLETE
Product Management	ESET HOME	ESET PROTECT
Number of devices	5-25	5 to unlimited
Coverage	Windows Windows Server macOS Android iOS	Windows Windows Server macOS Android iOS Linux
Cyberattack protection	●	●
Secure banking & browsing	●	●
Anti-Theft	●	●
Server protection	●	●
Email protection	Antispam Email Client Antimalware	Antispam Antimalware Mail Security Anti-Phishing
Data protection	Secure Data (Encryption) Powerful VPN Ransomware Shield, Ransomware Remediation	Full Disk Encryption Cloud App Protection Device Control
Vulnerability & Patch Management	—	●

Questions? Contact us!

Help with installing
and configuring
ESET products:
support@adeon.international

Consultations
on product selection
and partnerships:
sales@adeon.international

ESET®
Cybersecurity
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